



## Aprisa LTE data collection Privacy Policy

This policy applies to data collected by 4RF to facilitate Firmware Over the Air (FOTA) updates of the Aprisa LTE. This includes both system software and / or modem firmware.

### Why is data collected?

4RF provides an automated software and/or modem firmware upgrade service to ensure that the latest features, performance enhancements and security updates are applied to customers products in a timely manner. This is mandatory for FirstNet® use and optional for other networks.

The FOTA process requires 4RF verify the product against our manufacturing database to ensure that product identified can safely and securely install updates to system software and/or modem firmware.

4RF uses a service provided by Northern.tech AS based in Oslo, Norway, to securely perform the device identification and authentication followed by the download of software / firmware updates to the Aprisa LTE device. Data from the customer owned device (Aprisa LTE) is collected during the device identification and authentication process with the data being hosted on servers within the United States.

### Information to be collected from Aprisa LTE

For the purpose for FOTA, 4RF adopted the principle of data minimization, with only the following data being recorded by 4RF from the target Aprisa LTE product:

- Serial number
- Part number
- Device type (FirstNet® or other)
- Manufacture date
- Cellular modem IMEI
- Cellular modem model
- Hardware features, including PCA revision
- Installed software and modem firmware revisions
- Device public keys (used for authentication)
- Device IP addresses
- Internal application data (such as deployment history, currently installed software, installation logs from devices, device status)

### Who has access to the data and how long is it retained?

Collected data is not shared with any parties outside 4RF and will be securely retained indefinitely. However, 4RF may disclose information required by legal process, government request, or to defend our legal rights.



## 4RF Contact Details

4RF may be contacted with respect to this policy at:

4RF Limited  
1/85 the Esplanade  
PO Box 13-506  
Petone  
Lower Hutt 5012  
New Zealand

Tel: +64 4 499 6000  
Website: <https://www.4rf.com>

## Changes to this Policy

4RF may change this policy as and when required. Please review our general privacy policy for details.

This policy is dated: 7-September-2023.